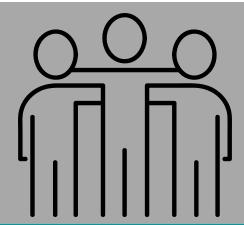
# **HIGHLY SUCCESSFUL TEAMS**



# 1 **LEADERSHIP**

Your Community Education and Provider Network (CEPN) team or GP Federation (GPF), whilst operating on a relatively flat structure needs those who can facilitate and lead decision-making.

In my experience highly effective teams tend to have 2-3 people all with different expertise who; share a good strategic understanding, are well networked, are able to decipher what information is useful, and can delegate utilising the skills and expertise of the board and members of the network.

With effective leadership, the teams can quickly, collaboratively and succinctly agree on why the team/ network needs to exist and how they can work together to achieve their goals.

## 2 DIVERSITY

The teams I have had the pleasure to work with are dedicated to building diverse and multi-professional teams where everyone's voice is valued. Diversity breeds creativity and provides new and interesting insights to improve the networks outcomes.

# 3 **CULTURE**

Highly successful teams aren't afraid to challenge the status quo and strive to foster a culture of positivity, creativity and innovation. These teams are inspiring, self-motivated and welcome a challenge. These teams also support each other to take calculated risks without fear of blame if things do not go according to plan.

# 4 TRUST

Trust is the basis that allows people to work together effectively and promotes positive social interactions. Trust also increases communication, commitment and loyalty.

Without trust, the pace of change is slow, relationships become fractured and achieving the vision will always feel out of reach.

## 5 COMMUNICATE

Highly successful teams in the early days of developing their CEPNs or GPFs advocate the need to regularly meet with board members and communicate with their stakeholders.

Face to face meetings, newsletters, websites and on-line forums if carried out consistently, are all tried and tested ways to effectively communicate.

# RESOLVE CONFLICTS

Highly effective teams tend not to see conflicts as a negative but an opportunity to further discuss a situation. Conflicts can often improve one's understanding to see things from another point of view. Disagreements and criticism often bare some truths and highly effective teams focus on the lessons learnt.

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